

Appendix

Key Commands (Hotkeys)

Key Commands for Surface Controls

Noah - Technical Specifications

The Hotline

Warranty and Disclaimer



NOAH - Tactive Instrument Modeller

creamw@re®

fidelity at work.

Key Commands (Hotkeys)

In the Live Bar:

Ctrl/Apple: When opening a device surface, all other device surfaces are closed.

Del/NumLock: deletes the selected instrument.

Key Commands for Surface Controls

First click on the desired control (fader, poti) to select it. Now you can change the value with your computer keyboard.

End: Minimum of the control range

Home: Maximum of the control range

Page up: Increasing the current value about 1/128 of the control range

Page down : Decreasing the current value about 1/128 of the control range

Arrow right: Increasing the current value about 1/1280 of the control range

Arrow left: Decreasing the current value about 1/1280 of the control range

Arrow up: Center position of the control range

Arrow down: last value

Return: Switches between center position and last value (same as double-click)

1: Minimum of the control range

2: 11% of the control range

3: 22% of the control range

...

9: 88% of the control range

0: Maximum of the control range

It is also possible to copy the current control value into the clipboard. So you can exactly restore the previous value after trying other settings.

Ctrl + C: store value (PC),

Apple + C: store value (Mac).

Strg + V: restore value (PC),

Apple + V: restore value (Mac).

Noah - Technical Specifications

Noah	2 Instruments simultaneous
Noah EX	Up to 4 instruments simultaneous
Sample rate	44.1 kHz (Master & WordClock Slave)
Number of channels	2 Inputs und 10 Outputs

Analog Stereo Input

Unbalanced	2 x Phone Jack 6,3mm
Input impedance	> 100kOhm
Gain switch = Low	
Input sensitivity	-10 dBV (nominal)
Maximum input level	0 dBV (0dBFs)
Gain switch = High	
Input sensitivity	-24 dBV (nominal)
Maximum input level	-11 dBV (0dBFs)

Analog Stereo Output

Unbalanced	2 x Phone Jack 6,3mm
Output impedance	300 Ohm
Output level	-10 dBV (nominal)
Maximum output level	1,6 dBV (0dBFs)
Headphone	Stereo Phone Jack 6,3mm, > 1 W @ 4 Ohm

Digital Inputs and Outputs

TOS-Link Out	ADAT Out switchable S/P-Dif Out
MIDI	DIN-5-Pol, In, Out, Through
Foot switch	1 Phone Jack 6,3mm, with 2 Switches
USB-Port	Full Speed Rev. 1.1
WordClock In	BNC, 75 Ohm @ 44,1 kHz
Compact Flash Adapter	

General

Power consumption	50 W
Case	19", 2 HU, 48,1 x 30,0 x 8,9 cm
Weight	3,8 kg

The Hotline

As mentioned above, our products work flawlessly with most computers if the issues in this document are properly attended to. In addition, via the support area of our website:

<http://www.creamware.com>

we will constantly publish solutions for new problems as they are discovered. If you have Internet access, please check the information which is posted there before contacting us directly. The latest information and trouble-shooting assistance will always appear there first.

If you have checked all of the information presented here and on the Web site and you are still unable to solve your problem, there are various ways to contact us directly for advice.

Once again, however, we request that you recheck all of the information presented above *before* doing so!

In any event, only *registered users* are entitled to direct technical support, so please register now!

If you write or email us, be sure to provide us with all required information about your system. You will find a form below to assist you with this. If you call us, please have this information ready to give to the technical support representative. It's best to first fill out the form completely and then either send it to us or have it ready at hand when you call us.

Be sure to provide us with *all* required information about your system ...

1. I have tried all suggestions given in this document: Yes

2. CONFIGURATION

Processor:

Type:

Hard drive(s):

Graphics card (which slot / IRQ / driver version?):

RAM:

CD writer:

SCSI controller (which slot / IRQ?):

CD-ROM:

other internal devices/cards (which slot / IRQ?):

3. CreamWare products:

Noah-Version:

OS-Version (see System / Device menu):

Version Noah Remote Software:

4. Connected Devices:

Mixers:

Synthesizers:

Synchronizers:

Samplers:

Recorders (DAT / ADAT etc..):

Other (Atari, MAC, MIDI patchbays etc..):

5. Installed Software

Operating system:

Sequencer software:

Audio applications:

Other:

6. Description of the problem

When and where does it appear?

Can it be made to recur via a specific series of actions? How?

Which parts of the program are involved (modules / devices)? *Which* devices? *How* are they connected?

There are four ways to reach our support department:

In the USA and Canada:

email: support@creamware.com

Fax: (604) 435-9937

Phone: (604) 435-5158

Mail: CreamWare US Inc.
6879 Russel Avenue
Burnaby, B.C.
V5J 4R8
Canada

All other countries:

email: support@creamware.de

Fax: (++49) 22 41 - 59 58 57

Phone: (++49) 2241 - 59 58-12

Mail: CreamWare Datentechnik
GmbH
Support
Wilhelm-Ostwald-Strasse 0/K1
53721 Siegburg, Germany

But for now – enough hints about possible problems. As an experienced computer user, you are no doubt well aware that neither software nor hardware which is one-hundred percent perfect exists. We at CreamWare strive continually to improve our products, and we welcome your criticism and suggestions.

Having said that – we hope (and expect) that you won't encounter problems with our products, and we wish you all the best in working creatively with our products!!!

Sincerely,

Your CreamWare team!

Warranty

Before sending in your Creamware product for warranty support, please call the Support office to obtain an RMA number for your card. Testing and repair of hardware which is sent to us without making prior arrangements is given a lower priority and can take correspondingly longer.

Warranty and Disclaimer

CREAMWARE GmbH ("CREAMWARE") warrants this product to be free of defects in materials and workmanship for a period of two (2) years for parts and for a period of ninety (90) days for labor from the date of original retail purchase. This warranty is enforceable only by the original retail purchaser.

To be protected by this warranty, the purchaser must complete and return the enclosed warranty card within fourteen (14) days of purchase or register the product online at www.creamware.com.

During the warranty period CREAMWARE shall, at its sole and absolute option, either repair or replace free of charge any product that proves to be defective on inspection by CREAMWARE or an authorized service representative. In all cases disputes concerning the warranty shall be resolved as prescribed by law.

To obtain warranty service, the purchaser must first call or write CREAMWARE at the address and telephone number printed below to obtain a Return Authorization Number and instructions concerning where to return the unit for service. All inquiries must be accompanied by a description of the problem. All authorized returns must be sent to CREAMWARE or an authorized CREAMWARE repair facility postage prepaid, insured, and properly packaged. Proof of purchase must be provided in the form of a bill

of sale, canceled cheque, or some other positive proof that the unit is within the warranty period. CREAMWARE reserves the right to update any unit returned for repair. CREAMWARE reserves the right to change or improve the design of the product at any time without prior notice. This warranty does not cover claims for damage due to abuse, neglect, alteration or attempted repair by unauthorized personnel, and is limited to failures arising during normal use that are due to defects in material or workmanship in the product.

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This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This warranty only applies to products sold in the United States of America or Canada. The terms of this warranty and any obligations of CREAMWARE under this warranty shall apply only within the country of sale. Without limiting the foregoing, repairs under this warranty shall be made only by a duly authorized CREAMWARE service representative. For warranty information in other countries please refer to your local distributor.

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